
Wayne Hartman

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OBJECTIVE

Employment opportunity in Information Systems Development to push the envelope of business innovation and superior products.

EXPERIENCE

USAA, San Antonio, TX 5/2006 - Present
IT Programmer Analyst

- Analysis, design, and development of eCommerce projects for USAA.com.
- Improve and automate MSR and customer service tasks.

Idaho Virtual Incubator, Rexburg, ID 8/2005 - 4/2006
Team Leader / Web Designer

- Created a web presence for Idaho small businesses.
- Interacted with clients to tailor a site that suited their needs and enhanced their image.

Idaho National Laboratory, Idaho Falls, ID 5/2005 - 8/2005
Intern

- Increased productivity of employees by creating ASP.NET web applications.
- Planned, designed, and implemented an 802.16 wireless network (WiMax).

Whisperwood Homes, Rexburg, ID 2/2005 - 5/2005
Office Manager

- Managed day-to-day office activities.
- Designed and deployed voice and data network.
- Implemented accounting procedures and documentation.

Teleperformance-USA, Salt Lake City, UT 1/2004 - 4/2004
MSN Tech Support

- Supported technical challenges of the client.
- Created a customer friendly environment.
- Interviewed prospective employees for the company.

FamilyHart, Bountiful, UT 10/2001 - 1/2004
Network Admin

- Admin for a Windows Server 2000/2003 network.
- Supported and maintained multi-platformed desktop clients.

EDUCATION

BS Information Systems Graduated 2006
Brigham Young University-Idaho, Rexburg, ID
Minor - Business Management
Director of IT for the Newel K. Whitney Society

RELEVANT COURSES

- Information Security
- Web Design & Layout
- Advanced Operating Systems
- Java
- Networking I, II, III
- Systems Analysis & Design
- Database Design
- Advanced Security

SKILLS

- Computer Languages: C#, ASP.NET, Java, SQL
- Fluently speak, read, and write English, Spanish, K'ekchi' (Mayan dialect)
- Have served as an interpreter for K'ekchi' for three years